Trainee Parts Advisor



About Us

Reflex Vehicle Hire are one of the UK's fastest growing, Top 1000 Companies to inspire Britain and Europe. With a fleet of over 5,700 vehicles and 85 plus employees operating from a 4-acre base at Loughborough, just a few minutes from the town centre and 15 minutes walk from the train station.

Our Award-Winning Duty of Care package sets us apart from other commercial vehicle rental companies. We are the only rental business to hold the FTA Van Excellence Accreditation. Reflex also hold accreditations in ISO 9001, 14001 and 45001.

Job Description

The role includes but is not limited to:

- Identifying and providing the correct parts.
- Accurate building of Quotes/Estimates.
- Chasing of Parts with Suppliers.
- Providing Technicians with right first-time parts.
- Ensure a quick and efficient response to Technician requests.
- Carrying out Stock Checks daily / weekly.
- Ensure best price possible on parts.

Experience

- You don't need to be from the motor industry or a parts background; however you will have a proven record of excellent customer service skills and ability to work with people.
- Strong interpersonal and organisational skills.
- A well-presented individual with a desire, character, and attitude to succeed.
- However, this is not essential as we will offer comprehensive training together with all the help and support you need to become a successful Parts Advisor.

Job Offering

Salary: National Minimum Wage

Contract: Full Time

Hours: 42.5 per week 8:30am - 5:30pm

Holidays: 25 + Bank Holidays Reporting to: Parts Manager

Extra:

Onsite parking
Company pension
Life insurance
Sick Pay
Wellness programme